

Consent to Allow Contact Centre Access to Personal Information

Privacy Notice Statement for Individuals

On May 1, 2020, December 5, 2024, and March 7, 2025, the Government of Canada prohibited a total of approximately 2,500 makes and models of assault-style firearms (ASFs). A *Criminal Code* amnesty period is in effect until October 30, 2026. This period is designed to protect individuals and businesses who, at the time the prohibitions came into force, were in lawful possession of now prohibited firearms, from criminal liability while taking steps to comply with the law. Additional information can be found at [Assault-Style Firearms Compensation Program](#).

The Government of Canada committed to establishing the Assault-Style Firearms Compensation Program (ASFCP) to provide compensation for turning in or deactivating impacted firearms. Public Safety Canada is responsible for administering the ASFCP, and additional information can be found at [Assault-Style Firearms Compensation Program](#). Additional information on the privacy practices for Public Safety Canada's online activities can be found in [Public Safety Canada's Terms and Conditions](#).

This Privacy Notice Statement applies to you, as an individual, participating in the ASFCP. Your acknowledgment and understanding of this notice are conditions of your participation in the ASFCP.

Information collection

The purpose of the ASFCP is to compensate and assist individuals and business owners in turning in or deactivating prohibited firearms prior to the expiration of the amnesty period. The ASFCP complements the prohibitions of assault-style firearms (ASFs) and supports the Government's mandate and commitment to incentivize safe and secure removal of these firearms from Canadian communities.

Public Safety Canada will collect personal information from individual licence owners, including first and last name, residential address, Possession and Acquisition Licence (PAL) number, date of birth, place of birth and banking information for the purpose of the ASFCP.

In order for Public Safety Canada to complete the collection of prohibited firearms and devices, a Portal has been created which allows you to register with the Program and declare the affected firearm(s) within your possession ("declaration stage"). Participation

in the declaration phase is required in order to be considered eligible for compensation under the Program, however it does not guarantee compensation. Refusal to provide information required for a declaration will result in your ineligibility to participate in the program and receive compensation.

Once considered eligible, and subject to available funding for compensation, you may then be authorized by the Program to file a claim for compensation and make a firearm collection appointment in the Portal. You will be unable to submit a claim or schedule a collection appointment prior to your eligibility being confirmed by Public Safety Canada. The ASFCP Web Portal is accessible through the Internet permitting individuals to register and participate in the ASFCP and allowing Public Safety Canada and partners to collect information necessary to administer the ASFCP.

The information will be collected via the Portal, on behalf of Public Safety Canada under the authority of the Minister of Public Safety and Emergency Preparedness and subsections 4(1) and 6(1) of the [Department of Public Safety and Emergency Preparedness Act](#), for administrative purposes.

Upon registration, certain personal information will be imported from the Canadian Firearms Information System (CFIS), including the individual's full name, e-mail address, residential address, PAL expiry date, contact information, preferred language and a list of eligible previously registered restricted firearms in their possession.

In the event that no funding is available for compensation/you are deemed ineligible for compensation, your participation in the ASFCP will be effectively discontinued and no compensation will be provided. Information collected for the purpose of registering for the program, creating a firearms declaration and for confirming eligibility will be retained and disposed of two years after the last administrative action.

How your information is used

Your personal information will be used by Public Safety Canada, the Royal Canadian Mounted Police (RCMP), Employment and Social Development Canada/Service Canada (ESDC/Service Canada), Police of Jurisdiction (PoJ) in areas where RCMP is not the local police force, and authorized third party service providers on a need to know basis (e.g. if a contractor is delivering a kit to your residence with which you will transport your declared firearms, only the information needed to perform that task will be provided to that contractor), for the purposes of administering the ASFCP.

The information collected will be used for the following purposes:

- Registering and authenticating your account created using the ASFCP Portal

- Validating previously registered restricted firearms (and any upper receiver of the AR-10, AR-15, M4 and M16 pattern ASFs) in your possession
- Ensuring that claimed firearms in your possession are not associated with criminal or other prohibited activity
- Tracking firearms and devices for the purpose of recording their disposal
- Providing client support
- Ensuring compliance with the requirements of the [Firearms Act](#)

Police of jurisdiction may use your personal information to conduct an investigation in cases where firearm screening reveals that the screened firearm is associated with criminal or other prohibited activity. If a firearm is found to be associated with criminal or other prohibited activity, it will be ineligible for compensation.

NOTE: If the firearm is identified as having been flagged for any reason, Public Safety Canada will not be able to proceed with your application until the issue is resolved.

Information may also be used by Public Safety Canada for statistical, evaluation and reporting purposes. This includes the Self-Identification Survey, in which participation is optional for which you will be prompted prior to the declaration process. Any reports released externally (outside of the Government of Canada) will not contain any personal information that could potentially identify you except in accordance with both the [Privacy Act](#) and [Access to Information Act](#).

Information collected at the declaration stage may be used by Public Safety Canada and their delivery partners (e.g. RCMP and PoJs) for planning purposes, to provide better insight on the volume and distribution of assault style firearms in Canada and may be shared with provincial officials.

Information sharing

To enable program administration, Public Safety Canada will be required to share information provided with the RCMP, ESDC/Service Canada, PoJs, and authorized third party service providers.

- Your Portal profile will be accessible to ASFCP employees (from RCMP, ESDC/Service Canada, Public Safety Canada as well as PoJs in areas where RCMP is not the local police force), to enable Contact Centre Agent support, validate and screen received firearms.

- Your PAL number, date of birth and place of birth will be shared with the RCMP (responsible for administering CFIS) in order to authenticate your identity and link the Portal to any corresponding CFIS information.
- Your firearms information (including serial number) will be shared with CFIS to enable live firearms status updates. It will also be used to compare with the Canadian Police Information Centre (CPIC) firearms data residing in CFIS.
- Pursuant to the agreement between Public Safety Canada and the third party service providers, Public Safety Canada will only share the personal information necessary for the service provider to complete the work for which it has been contracted to do with the Government of Canada. The service provider will not use personal information for any other purpose.
- **If your firearm(s) is screened by CFIS as potentially associated with criminal or other prohibited activity, your personal information may be shared with police of jurisdiction for further investigation in accordance with Canadian law. If a firearm is found to be associated with criminal or other prohibited activity, it will be ineligible for compensation.**

Safeguarding your information

Public Safety Canada is committed to protecting the privacy rights of individuals and safeguarding the personal information under its control according to the [Privacy Act](#) and the [Access to Information Act](#). Your information will be used, disclosed, retained and/or disposed as described in the following Personal Information Banks:

- [RCMP PPU 037 - Canadian Firearms Information System](#): The administration and enforcement of firearms control legislation in Canada. Information in this bank is retained as prescribed in the Firearms Records Regulations for a minimum of ten calendar years after the last date of the administrative action taken regarding the information in the record.
- [RCMP PPU 100 - Canadian Firearms Program](#): The administration and enforcement of firearms control legislation and regulations in Canada and at Canadian borders. The information collected will be stored in the CFIS or held locally by the respective Chief Firearms Officer.
- [PS PPU 051 – Assault Style Firearm Compensation Program](#): This bank describes information related to the administration of the ASFCP and supports the activities within the program.

- [PSU 942 - Evaluation](#): Personal information is used in data collection and analysis when undertaking evaluations.
- [ESDC PPU 729 – Call Centre Operations](#): This bank describes information collected and used to support clients and reply to general enquiries. The information collected is limited to contact and name information in most cases, unless enquiries are of a threatening nature or require escalation. Personal information is stored on ESDC/Service Canada’s customer support delivery tool. No personal information will be phone-recorded.
- [ESDC PPU 702 - Processing and Payment Services](#): This bank describes information collected and used to support payment processing to eligible individuals who participate in Phase 2 of the ASFCP.

Your information *may* be used, disclosed, retained and/or disposed as described in the following Personal Information Bank:

- [RCMP PPU 007 - Inquiries by Firearms Owners, Licence Applicants and the general Public](#): This bank describes information used in the preparation of responses to registration and licence applicants about the interpretation of a section, subsection, etc., of the *Firearms Act*. Information in this bank is collected and maintained by the Canadian Firearms Program (CFP), under the authority of the *Firearms Act* and related Regulations and is used to manage, inquiries received about the interpretation of the *Firearms Act*, as well as to conduct a quality assurance review of correspondence with clients. Information described in this bank is retained by the RCMP for a minimum of five years. If the file has been designated as having enduring value it will be transferred to the control of Library and Archives Canada, otherwise it will be retained by the RCMP until it no longer has business value. At that point, it will be destroyed.

Information collected as part of the Program will follow specific retention timeframes prior to disposition (either destruction or transference to Library and Archives Canada (LAC)).

- Claims – Destroyed 6 years from the end of the fiscal year after case status set to closed or complete
- Claims – Destroyed 2 years after last administrative action when an application is abandoned or if an individual submitted a declaration but was deemed ineligible.
- Claims – Destroyed 2 years after receiving the notification from the individual of their desire to withdraw their application from the program.

If a firearm becomes the subject of a police investigation, this timeframe may be extended. The retention period by police will depend on the nature of the investigation.

All registration information provided to Public Safety Canada and all material posted on the portal, as part of the administration of the ASFCP, are subject to the requirements, protections, duties, and obligations of the [Access to Information Act](#), [Library and Archives of Canada Act](#), the [Privacy Act](#), and other privacy related legislation within the province or territory it operates.

Your personal information will be stored in the Microsoft Dataverse secured cloud solution, accessed only by those with a working need to do so.

Enquiries about the collection and use of your information

If you require clarification about this Privacy Notice Statement or would like access to or correction of your personal information you may contact our Access to Information and Privacy Coordinator by submitting an online request via Public Safety Canada's [Access to Information and Privacy \(ATIP\)](#) webpage, or by writing to:

Coordinator, Access to Information and Privacy Office
Public Safety Canada
269 Laurier Avenue West
Ottawa, ON K1A 0P8
Telephone: 613-949-1676
Fax: 613-949-4622

If you are not satisfied with the response to your privacy concern, or if you wish to file a complaint about the handling of your personal information, you may [contact the Office of the Privacy Commissioner of Canada](#) at 1-800-282-1376.

CONSENT

The individual submitting this Declaration acknowledges and confirms to fully understanding the purpose for which their personal information is being collected as well as the use that will be made of said personal information. The individual submitting this Declaration acknowledges and agrees that by submitting the Declaration they are providing their full and informed consent to the collection and use of their personal information as set out in herein.